



# Satish Pradhan Dnyanasadhana College, Thane

*(Arts, Science and Commerce)*

## Student Satisfaction Survey (SSS)

On

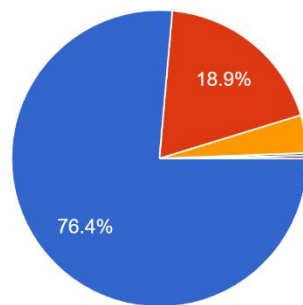
## Overall Institutional Performance

Academic Year- 2019-2020

### Section A: Student Satisfaction Survey on Teaching Learning Process

1. How much of the syllabus was covered in the class?

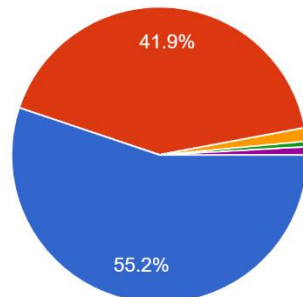
339 responses



4 - 85-100 %	259
3 - 70-84 %	64
2 - 55-69 %	14
1 - 30-54 %	1
0 - Below 30 %	1

2. How well did the teachers prepare for the class?

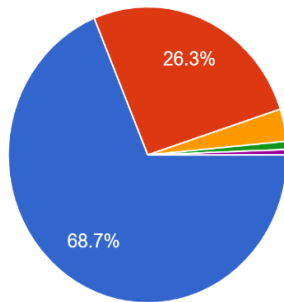
339 responses



4 - Thoroughly	187
3 - Satisfactorily	142
2 - Poorly	5
1 - Indifferently	2
0 - Won't teach at all	3

3. How well were the teachers able to communicate?

339 responses

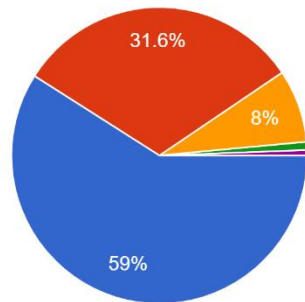


- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

4 – Always effective	233
3 – Sometimes effective	89
2 – Just satisfactorily	12
1– Generally ineffective	3
0– Very poor communication	2

4. The teacher’s approach to teaching can best be described as

339 responses

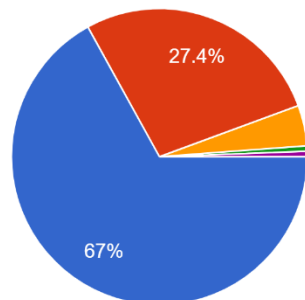


- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

4– Excellent	200
3 – Very good	107
2 – Good	27
1 – Fair	3
0– Poor	2

5. Fairness of the internal evaluation process by the teachers (Unit Test, Assignments, Oral Examination, Open Book Test, Project Evaluation, etc.)

339 responses

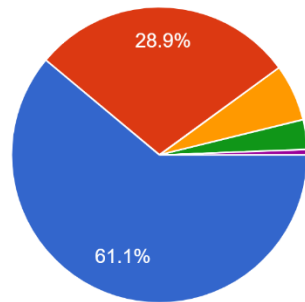


- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

4 – Always fair	227
3 – Usually fair	93
2 – Sometimes unfair	15
1 – Usually unfair	2
0– Unfair	2

6. Was your performance in assignments discussed with you?

339 responses

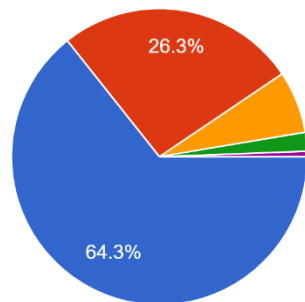


- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Some times
- 1 – Rarely
- 0 – Never

4 – Every time	207
3 – Usually	98
2 – Occasionally/Some times	21
1 – Rarely	11
0 – Never	2

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

339 responses

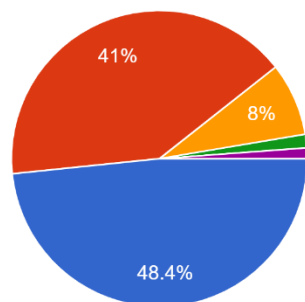


- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

4 – Regularly	218
3 – Often	89
2 – Sometimes	23
1 – Rarely	7
0 – Never	2

8. The teaching and mentoring process in your institution facilitates your overall development ( cognitive, social and emotional growth).

339 responses

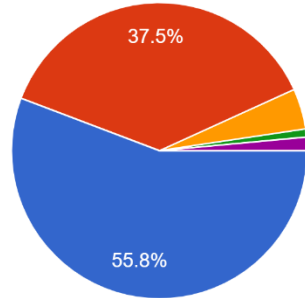


- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

4 – Significantly	164
3 – Very well	139
2 – Moderately	27
1 – Marginally	5
0 – Not at all	4

9. The institution provides multiple opportunities to learn and grow (SAC, Earn and Learn, NSS, NCC, Sports, Cultural Programme, Research Activities, Competitions, Quizzes etc.).

339 responses

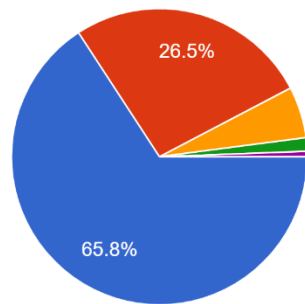


- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

4 – Strongly agree	189
3 – Agree	127
2 – Neutral	15
1 – Disagree	3
0 – Strongly disagree	5

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes (Career Opportunities).

339 responses

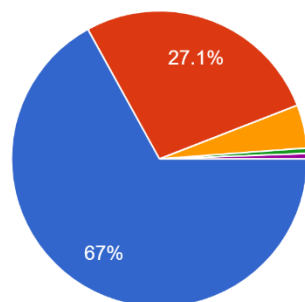


- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometim
- 1 – Rarely
- 0 – Never

4 – Every time	223
3 – Usually	90
2 – Occasionally /Sometimes	19
1 – Rarely	5
0 – Never	2

11. The teachers illustrate the concepts through examples and applications.

339 responses

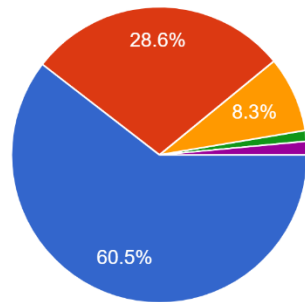


- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometim
- 1 – Rarely
- 0 – Never

4 – Every time	227
3 – Usually	92
2 – Occasionally /Sometimes	16
1 – Rarely	2
0 – Never	2

12. The teachers identify your strengths and encourage you with providing right level of challenges.

339 responses

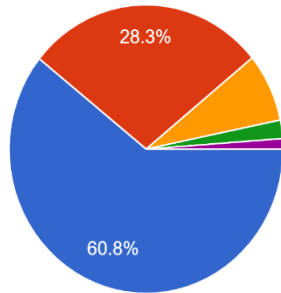


- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

4 - Fully	205
3 - Reasonably	97
2 - Partially	28
1 - Slightly	4
0 - Unable to	5

13. Teachers are able to identify your weaknesses and help you to overcome them.

339 responses

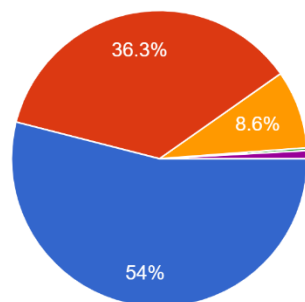


- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

4 - Every time	206
3 - Usually	96
2 - Occasionally/Sometimes	26
1 - Rarely	7
0 - Never	4

14. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process (representative, Group Leader, Activity Incharge etc.).

339 responses

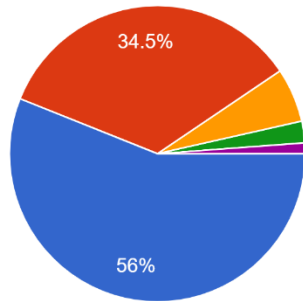


- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

4 - Strongly agree	183
3 - Agree	123
2 - Neutral	29
1 - Disagree	1
0 - Strongly disagree	3

15. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

339 responses

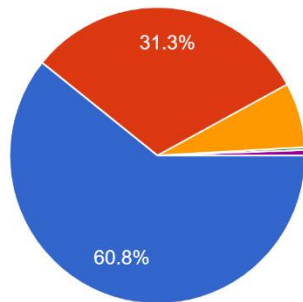


- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

4 – To a great extent	190
3 – Moderate	117
2 – Some what	20
1 – Very little	8
0 – Not at all	4

16. Teachers encourage you to participate in extracurricular activities.

339 responses

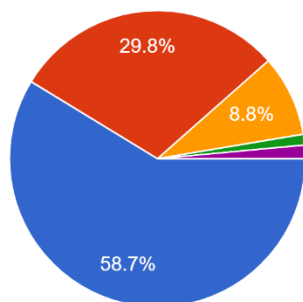


- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

4 – Strongly agree	206
3 – Agree	106
2 – Neutral	24
1 – Disagree	1
0 – Strongly disagree	2

17. Efforts are made by the institute/ teachers to inculcate soft skills (Communication Skills, Interview Technique), life skills (Yoga, Gymnasium...uidance) to make you ready for the world of work.

339 responses

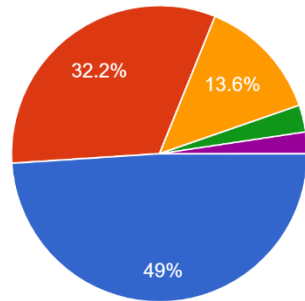


- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

4 – To a great extent	199
3 – Moderate	101
2 – Some what	30
1 – Very little	4
0 – Not at all	5

18. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

339 responses

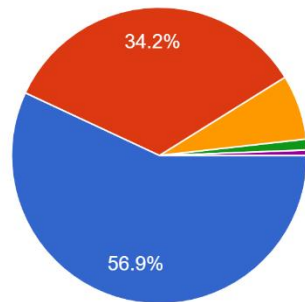


- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

4 – Above 90%	166
3 – 70 – 89%	109
2 – 50 – 69%	46
1 – 30 – 49%	10
0 – Below 29%	8

19. The overall quality of teaching-learning process in your institute is very good.

339 responses



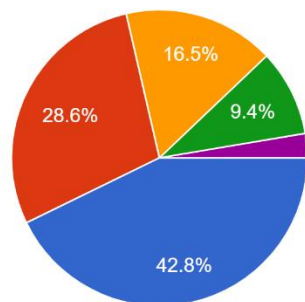
- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

4 –Strongly agree	193
3 – Agree	116
2 – Neutral	24
1 – Disagree	4
0 – Strongly disagree	2

## Section B: Feedback on Infrastructure and Facilities

1. Admission Procedure

339 responses

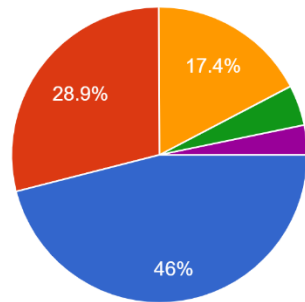


- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	145
Very good	97
Good	56
Satisfactory	32
Poor	9

## 2. Suitability of Library Timing

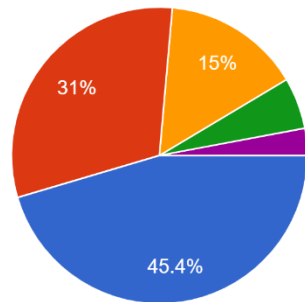
339 responses



Excellent	156
Very good	98
Good	59
Satisfactory	15
Poor	11

## 3. Availability of Material (Book, Journals) in Library and Book Bank Facility.

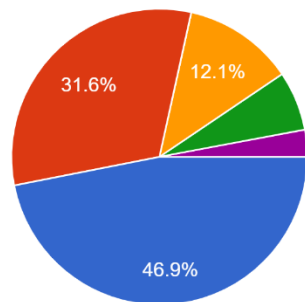
339 responses



Excellent	154
Very good	105
Good	51
Satisfactory	19
Poor	10

## 4. Reading Hall Facilities in Library.

339 responses

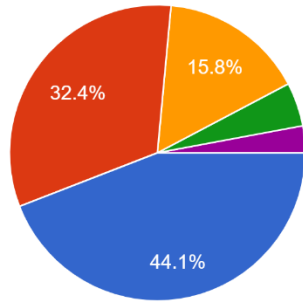


Excellent	159
Very good	107
Good	41
Satisfactory	22
Poor	10



5. Availability of Equipment in Laboratories (Only for Science Students).

272 responses

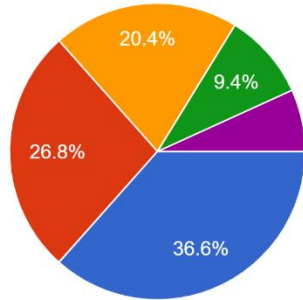


- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	120
Very good	88
Good	43
Satisfactory	13
Poor	8

6. Functioning of Elevators (Lift)

339 responses

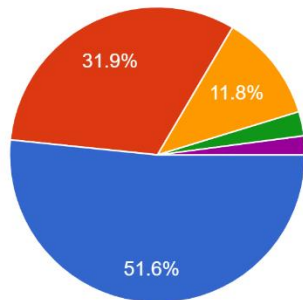


- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	124
Very good	91
Good	69
Satisfactory	32
Poor	23

7. Classroom Cleanliness and Ventilation in Class Room

339 responses

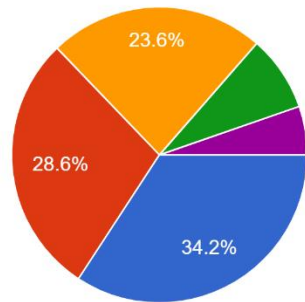


- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	175
Very good	108
Good	40
Satisfactory	9
Poor	7

### 8. Suitability of Gymkhana Timing

339 responses

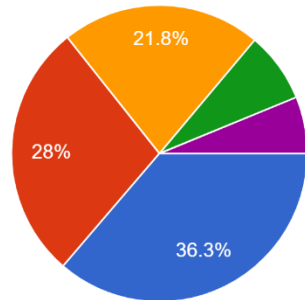


- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	116
Very good	97
Good	80
Satisfactory	28
Poor	18

### 9. Availability of sports instruments provided by Gymkhana.

339 responses

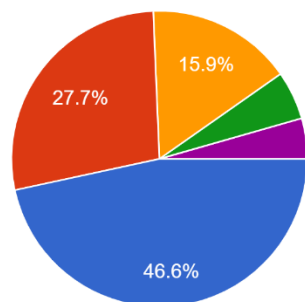


- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	123
Very good	95
Good	74
Satisfactory	26
Poor	21

### 10. Drinking Water Facility

339 responses

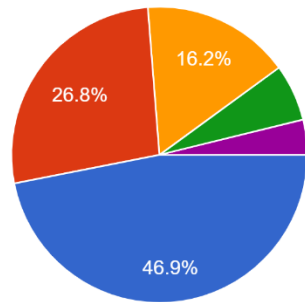


- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	158
Very good	94
Good	54
Satisfactory	18
Poor	15

### 11. Cleanliness of Washrooms

339 responses



- Excellent
- Very good
- Good
- Satisfactory
- Poor

Excellent	159
Very good	91
Good	55
Satisfactory	21
Poor	13



**Principal**  
**Dr.C.D.Marathe**